

ARE YOU WATER SMART?

Tucson Water offers residential customers rebates and incentives to promote water efficiency on which of the following?

- | | |
|--|---|
| <input type="checkbox"/> Rainwater harvesting systems | <input type="checkbox"/> Low-to-moderate income customer HET toilet replacement |
| <input type="checkbox"/> Gray water irrigation systems | <input type="checkbox"/> High-efficiency clothes washers |
| <input type="checkbox"/> High-efficiency (HET) toilets | |

Answer:
All of above.

WATER Etc.

Customer Question

Tell me about Tucson Water's new rebate for high-efficiency clothes washers.



Starting August 1, 2015 Tucson Water is offering a \$200 rebate to our single-family residential customers who purchase a high-efficiency clothes washer from an area retailer and have their old machine removed and not used again.

On average, laundry accounts for 16% of a household's water use. Upgrading to a high-efficiency clothes washer can save energy and thousands of gallons of water a year, reducing your utility bills by as much as \$100 annually.

Qualifying washers must be Consortium for Energy Efficiency Tier 2 or Tier 3 model at the time of purchase. To ensure you meet all rebate requirements before you buy and participate, visit tucsonaz.gov/water/rebate.



WATER MATTERS

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Project Manager Daniel Quintanar speaks to water quality & tips for keeping drugs out of our water.

(See Working with Water, pg 4 & 5)



tucsonaz.gov/water

CITY OF TUCSON ENVIRONMENTAL SERVICES

Don't Ruin Our Recyclables

Tucson, we have a problem: items in Blue Barrels that aren't recyclable – and that can contaminate an entire truckload of valuable recyclables.

The biggest Blue Barrel contamination culprits include

Food
Dirty diapers
Clothing
Electronics
Pillows



Yard and landscape waste
Syringes and needles
Wood pallets, 2 x 4s, furniture
Towels, curtains and other textiles
Plastic bags

Help to stop Blue Barrel contamination. Visit tucsonaz.gov/DoMoreBlue to find a list of recyclables. Use your Blue Barrel for those items only and throw everything else in the garbage bin. Protect our environment and the people who sort the recyclables. Thanks!

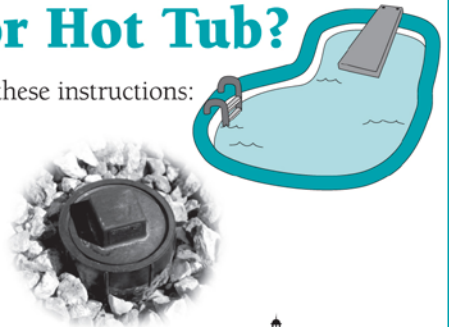
PIMA COUNTY WASTEWATER RECLAMATION

Need to Empty Your Pool or Hot Tub?

The water can be discharged into the sewer system by following these instructions:

- **Locate** the sewer cleanout on your property.
- **Above-ground pools:** use a siphon to the sewer cleanout.
- **In-ground pools:** use a pump to the sewer cleanout.
- **Control the flow!** Avoid a sewer back up, do not discharge more than 15 gallons per minute.
- **Best times to discharge:** afternoon or late night hours when regular discharges to the sewer are typically low.
- **Do not** drain your swimming pool or hot tub into a public manhole.

For more information, call **724-6500** and ask about swimming pool discharge procedures*.



WASTEWATER RECLAMATION

**Pima County is not responsible for any damages or claims resulting from discharges of swimming pool water into the public sewer system.*

Your utilities services statement includes fees for your water, environmental services, and wastewater.

Environmental Services (ES) (520) 791-3171 or visit tucsonaz.gov/esd

Pima County Regional Wastewater Reclamation Department (PCRWRD) (520) 724-6500 or visit www.pima.gov/wastewaterreclamation

WORKING WITH WATER



Traces of aspirin, caffeine, antibiotics and cosmetics can be found in drinking water supplies across the nation. Understanding substances like these and their potential effect on our community are key elements of **Daniel Quintanar's job. As Project Manager for Tucson Water's Strategic Initiatives Division, co-chair of Dispose-A-Med and a representative in local and statewide organizations** studying water quality, Quintanar offers up insight into what's in our water:

Is our water safe to drink? "Yes, absolutely. Tucson Water delivers safe, high-quality drinking water that adheres to federal, state and local regulatory standards. Since 2008, Tucson Water has collected samples for unregulated substances yearly, reporting the results to the Mayor and Council. Plus, every five years under the EPA's Unregulated Contaminant Monitoring Program, Tucson Water includes these results in our annual water quality reports."

What type of unregulated substances are in our water? "We monitor for traces of pharmaceuticals, food additives, pesticides, industrial chemicals, fire retardants, synthetic and naturally occurring hormones, and ingredients found in personal-care products such as lotion, shampoo, toothpaste, makeup and deodorant. The EPA does not have a primary drinking water standard or a health advisory for many of these."

How do drugs end up in water, our environment?

"Two main ways: Our bodies eliminate some of the medicine we take and it is flushed down the toilet, ending up in the water supply. And by improperly disposing of medication by flushing them down the toilet or drain or putting them in a trash can."

How can I keep drugs out of the environment? "Use Dispose-A-Med, a countywide program that offers safe and anonymous disposal of unused prescription and over-the-counter drugs. You can drop off drugs at a Dispose-A-Med box or at a Dispose-A-Med "take back" event – and law enforcement will incinerate them, no questions asked."

"Another reason to properly dispose of drugs – it helps to reduce access to drugs and potential abuse. The Pima County Medical Examiner in 2014 handled more than 300 deaths by overdose."

What are the Dispose-A-Med program results?

"Between take-back events and Dispose-A-Med boxes, we've collected 20,387 pounds of drugs to date."

What can customers do if they have water quality questions? "Contact Tucson Water at (520) 791-5945 or CustomerSupportUnit@tucsonaz.gov. Go online to tucsonaz.gov/water/water-quality to see monthly and annual water quality reports."

Images courtesy of Oro Valley Police Department

CLICK

[tucsonaz.gov/
water](http://tucsonaz.gov/water)

WATCH


tucsonwater

CALL

English & Español:
(520) 791-4331

TDD

(520) 791-2639

SOCIAL





Water **Reliability**

EFFICIENCY HIGHLIGHTS



What Tucson Water is Doing

Tucson Water operates a licensed Water Quality Laboratory, where professionals collect, test and analyze samples to ensure our water meets all applicable local, state and federal standards.



What You Can Do

Regularly maintain home water treatment systems based on manufacturer guidelines to ensure water quality for your family.

LOCATIONS TUCSON WATER MONITORS WATER QUALITY

14,500+ TESTS ARE PERFORMED A YEAR

362 SAMPLE POINTS

Monitoring and Production Wells

Groundwater Sample Point

15 SAMPLE POINTS

Reservoirs

209 SAMPLE POINTS



In Homes

28 SAMPLE POINTS



267 SAMPLE POINTS

Your Neighborhood

9 SAMPLE POINTS

Advanced Oxidation Process Treatment Facility Area

